

Thanksgiving holiday schedule

In observance of the Thanksgiving holiday, AmerisourceBergen specialty distribution will be **closed** on **Thursday, November 25, and Friday, November 26**. We encourage customers to place orders early during the week before the holiday to prevent a backlog, and please keep the following in mind:

Last day to order next day air/refrigerated product for next day delivery is Tuesday, November 23.

Next day air/refrigerated orders placed by order cut off on Wednesday, November 24, will be **delivered on Friday, November 26, unless you notify us that you will be closed**. Orders placed **after** order cut off time on Wednesday will be delivered Monday, November 29 or Tuesday November 30. Customers who receive **ground deliveries** should also expect a one-day delay to your normal delivery.

Delivery for Saturday, November 27, is available upon emergency request. Standard Saturday delivery fees apply.

Customer Service and Customer Systems Support will be closed on Thursday, November 25 and Friday, November 26. Please call 800.746.6273 in the event of a patient emergency.

Anticipate delays. We expect high volume in our distribution centers and for our shipping partners due to the holiday and as we continue to support pharmacies and providers through the COVID-19 pandemic. **Due to increased volume and staffing shortages, deliveries could be delayed following the holiday.**

In order to minimize any potential delivery impacts, we ask that you **adjust your normal purchasing patterns** around future holidays and increase orders throughout the week prior to a holiday closure.

AmerisourceBergen specialty distribution will return to normal operations on Monday, November 29.

For any questions around this schedule, please contact customer service at 800.746.6273.

We wish each of you a safe, happy Thanksgiving.